



Terms and Conditions

Definitions

“Agreement” means these Terms and Conditions and the Booking Form.

Ms J's Primary Maths Tuition is with whom the Parent has entered into this Agreement.

“Booking Form” means the form relating to the booking of the Class(es) and which incorporates these Terms and Conditions.

“Child” / “Children” means the child or children who attend the Class(es) whose details are specified by the Parent on the Booking Form and any other child otherwise permitted by Ms J's Primary Maths Tuition to attend the Class(es).

“Fee” means the amount payable for the Class(es) as detailed in the Booking Form.

“Force Majeure Event” includes any act, event, non-occurrence, omission or accident beyond our reasonable control and includes, in particular (without limitation), the following: civil commission, riot, invasion, terrorist attack or threat of terrorist attack, war (whether declared or not) or threat or preparation for war; or fire, explosion, storm, flood, earthquake, subsidence, epidemic or other natural disaster; Ms J's Primary Maths Tuition' obligations under these Terms are suspended for the period that the Force Majeure Event continues. Ms J's Primary Maths Tuition will take reasonable steps to bring the Force Majeure Event to a close or to find a solution by which its obligations under these Terms can be performed despite the Force Majeure Event.

“Parent” “you” means a parent or legal guardian who will be responsible for the payment of fees, and who is the contracting party to this Agreement.

“Term ” denotes the periods throughout the year during which we run regular Classes/Programmes.

“We” / “we” means Ms J's Primary Maths Tuition (as defined above)

**Ms J's Primary Maths Tuition
Terms and Conditions**

By reading this agreement and attending your first session, you agree to the following terms and conditions:

1. Initial Contract and Ongoing Commitment

- The initial tuition contract is for a minimum of 4 weeks.
- After the initial 4-week period, the contract will continue on a rolling basis.
- Two weeks' notice must be given in writing by either the tutor or the client (parent/guardian) to end the tuition agreement.

2. Tuition Sessions

- Tuition is delivered online in small groups or individually, depending on the arrangement.
- Lessons are carefully planned, ability-matched, and tailored to meet the needs of each child.
- Sessions are designed to be fun, engaging, and supportive, with regular feedback provided to parents.

3. Payment Terms

- Payment must be made in advance of sessions.
- Payments can be made either weekly or monthly, depending on your chosen plan.
- If payment is not received in advance, the session will not go ahead.

4. Cancellations and Missed Sessions

- If a session is missed without prior notice, it will not be refunded.
- If you provide at least 24 hours' notice, a make-up session may be offered where possible, but this is not guaranteed.
- If the tutor needs to cancel a session, an alternative time will be arranged or a refund will be provided.

5. Technical Requirements

- Parents/guardians are responsible for ensuring their child has access to:
 - A reliable internet connection.
 - A suitable device (laptop/tablet).
 - A quiet space for learning.
- No refund will be given for sessions missed or disrupted due to technical issues on the client's side.

6. Parent Involvement and Communication

- Parents are encouraged to be aware of what is being taught and check in with their child's progress.
- Feedback will be provided regularly.
- A parent support area is available with access to resources, lesson materials, and worksheets.

7. Safeguarding and Online Safety

- All sessions are delivered in line with safeguarding best practices.
- An adult must be nearby or available during online sessions in case of technical or safeguarding concerns.

- Sessions must not be recorded by parents or students without prior written permission.

8. Materials and Resources

- Resources shared are for the sole use of enrolled students and their families.
- Worksheets, recordings, and lesson materials are not to be copied, distributed, or used for commercial purposes.